

REG  
NO. 38402

## LETTER OF REGISTRATION



*This letter hereby certifies the applicant of official registration with the ADA Registry Canada. This registration applies to applicant and service animal, supporting their rights and provided accommodations under the Human Rights Act of their respective province. Although laws and rights vary, the basis of this distinction is as follows:*

*To educate and enforce protections, rights and responsibilities of service dog users. The goal of the act is to prevent service dog users from being denied access to public places, refused tenancy rights and being denied access to public facilities, events, and/or functions.*

| INTERNAL CODE | DATE ISSUED |
|---------------|-------------|
| ADA-784-38402 | MAR 2019    |

NON-TRANSFERABLE

ADAREG9 4995-3-0002992017

These Legal Assurances Include but are not limited to:

### Dwelling, Renting and Housing Rights

In general, a support animal (ESA) is defined as any animal that brings comfort and support to an individual with a psychological, mental or emotional disability. These disabilities can range from social phobias, to depression, to anxiety, and to PTSD. Persons with disabilities have a right to an equal opportunity to benefit from the same housing opportunities afforded to others; this is called the right to equal access. Canadian laws may differ from province to province, however, all provinces MUST follow rules set by their version of the Human Rights Act. These laws protect your ability to designate your animal as a "service dog" and your opportunity to live in appropriate housing with your service animal. Despite a "no pets allowed" policy, Landlords and renters MUST adhere to the laws of / 2010 cH-13.1 s12

### Restaurants, Events and Public Areas

Independent access is an integral part of these rights. Persons with disabilities are entitled to as much independence in life as possible. Their use of public places like restaurants, shopping and other public areas are no exception. Those who manage public spaces should make every effort to accommodate patrons with disabilities while considering the impact on their operation and their safety obligations. These public places are entitled to obtain assurances that the registered owner can safely transport the animal, and that the animal behaves properly in a public setting. It is important to be aware that "no pet" policies do not apply to assistance animals.

### Airline Travel, Public Transportation

Carriers and terminal operators have a duty to respect the right to equal access by accommodating persons with disabilities up to the point of undue hardship. This means that carriers and terminal operators must:\n\n(1) Provide accommodations that give a person with a disability equal access to transportation services. (2) Provide these accommodations up to the point where doing so is either unreasonable, impracticable or in some cases impossible; in other words, up to the point that the accommodations would create undue hardship. It is widely recognized and accepted that people who rely on animals to provide disability-related assistance need to be able to travel with their animals and keep them within their control at all times in order to have as much independence as possible in their travels.

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